

Burbank Closing for Renovations FAQ

Q: When will the Burbank Branch close for renovations?

A: At close of business (5 pm) on Saturday, December 5.

Q: How long will you be closed? When will you reopen?

A: We anticipate that the building will be closed for approximately seven months, reopening mid-2016.

Q: Why are you doing this work now?

A: The Burbank Branch on Stevens Ave. opened over 20 years ago (in July, 1995) and has evolved from a small neighborhood branch into one of the busiest public library spaces in Maine.

Planned renovations will provide:

- Upgrades to building systems (heating and air conditioning; electrical; information technology)
- Accessibility improvements (elevator to replace stair lift)
- Increased energy efficiency
- Enhanced browsing experience
- Improved ergonomics to manage the flow of materials at the 6th busiest library in the State

Q: What accommodations will PPL make for services to Burbank patrons during the closure?

A: Starting Monday, December 7, our Riverton Branch, located at 1600 Forest Avenue in the Riverton School & Community Center building, will be open the following expanded hours:

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|-----------|-----------|
| Monday | 1-6pm |
| Tuesday | 10am-7pm |
| Wednesday | 10am- 6pm |
| Thursday | 10am-8pm |
| Friday | 10am-6pm |
| Saturday | 10am-5pm |

Q: What will happen to the items I have on hold if I don't pick them up at Burbank by 5pm on Saturday, Dec. 5?

A: All remaining holds will be sent to the Riverton Branch.

Q: What if I'm on a waiting/hold list for an item? Where will it be delivered?

A: You must change your pickup location for all requested items if you do not want them delivered to the Riverton Branch. You can do this yourself by going into your PPL record from

our web site. If you need help with this, we will be happy to walk you through the process or make the changes for you.

Q: Where will the Burbank staff go during the closure?

A: Members of our Burbank Branch team will be working at Riverton during this period -- so you'll see our familiar faces!

Q: Will Burbank's collections be available during the closure?

A: Portions of the Burbank collection will temporarily be merged with Riverton Branch collections. Other Burbank materials -- Location will appear as "Burbank" in the catalog -- will be shelved at our off-site annex and will be available by request via the Library's online catalog. Remember to indicate your preferred pickup location: Riverton Branch, the Main Library, or Peaks Island branch.

Q: Will there be a book drop here while Burbank is closed? If not, when will the Burbank book drop close?

A: The Burbank book drop will remain open for returning PPL items until 4 pm on Friday, December 11. After that, all returns must be made to another Portland Public Library location (Riverton Branch, Main Library at 5 Monument Square, or the Peaks Island Branch).

Q: Will Burbank's Toddler Story Times with Ms. Phyllis be held at Riverton?

A: Yes. These will be added to the regular Riverton story times. The schedule will be as follows:

Toddler Story Times:

Wednesday 10:15-11

Thursday 10:15-11

Friday 10:15-10:45

Preschool Story Time:

Friday 10:45-11:30

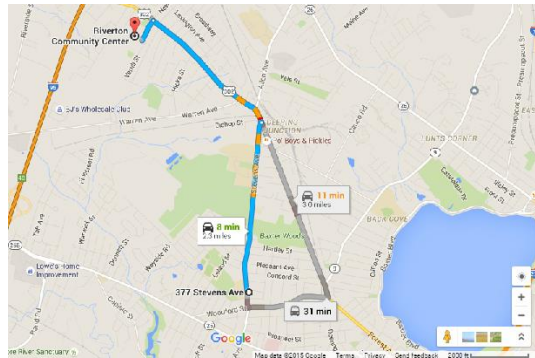
Q: How do I get to the Riverton Branch?

A: From Burbank:

- By car:
 - Head North on Stevens Ave.
 - Take a slight left onto Forest Ave. at the light at Morrill's Corner (intersection of Stevens, Forest and Allen avenues, MacDonald's is on the left and Subway on the right)
 - In about 1 mile, take a left at the light after Moran's Market onto the Riverton School & Community Center access road. *(The Riverton access road is located between Moran's Market and the Riverton Fire Station, Engine Company Number 9. If you've passed the Fire Station, you've gone too far.)*

- To reach the library, enter through the Community Center entrance (handicap accessible via ramp), at the end of the building, near the big parking lot; then walk straight down the corridor and the library will be on your right. The Branch Library is also accessible via an entrance with stairs that is just off the small loop parking lot to the left of the school entrance.

Route map found at: <https://goo.gl/maps/wLsHKYxSE7Q2>



Location of Riverton Branch within School & Community Center building (entrances marked with **RED stars**. Entrance #2 has 5 steps down directly into the Library. Entrance #1 is ramped for handicap access. The Library is down a short hall from the door.



- By Bus:
 - Portland Metro Bus #2 runs up Forest Avenue past the Riverton School & Community Center. Route map found at: <http://gpmetrobus.net/index.php/route-2-riverton>
 - Portland Metro Bus #9A runs up Stevens Ave. to Morrill's Corner (intersection of Stevens/Forest/Allen Ave.) ; to reach Riverton School & Community Center would require a change at Morrill's Corner to Bus #2. Route map found at: <http://gpmetrobus.net/index.php/routes-9a-b>

Q: How far is the Riverton Branch from Burbank and how long will it take me to get there?

A: Just over 2 miles. By car: Typically 6-9 minutes without traffic. By bus: Refer to Portland Metro schedules.

Q: Will there be handicap access at Riverton?

A: Yes. Handicap parking is available near The Community Center entrance, which has a wheel chair ramp.

Q: Is there a book drop at Riverton?

A: Yes. It is located near the main entrance of the school, underneath the overhanging roof. The book drop will be locked when the library is open. Items left in the book drop after the library closes will be checked in on the next business day.

Q: What are the phone number and email address for the Riverton Branch?

A: Phone: 207-797-2915 Email: riverton@portland.lib.me.us

Q: Can I pick up from or return items to the Bookmobile?

A: We will take returned items on the Bookmobile, but due to space limitations, patrons will not be able to pick up holds from the Bookmobile. The Bookmobile will be in the Deering neighborhood on Wednesday afternoons. The Bookmobile has 1800 books, videos and audiobooks for browsing for adults, teens, and children. For exact schedule and locations see: <http://tinyurl.com/pnftl44>